

# SHEN YUNLONG

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## PROFESSIONAL SUMMARY

Cybersecurity diploma graduate with experience supporting IT operations, endpoint maintenance, and incident escalation in a live educational environment. Trained in cybersecurity fundamentals, including threat analysis, vulnerability assessment, and incident response, with practical exposure to security monitoring concepts through academic labs. Demonstrates strong operational discipline in troubleshooting, documentation, and process adherence. Seeking to begin a cybersecurity career as a Cyber Analyst under the Fusion Graduate Programme, contributing to monitoring, investigation support, and continuous improvement of cyber defence operations.

## EDUCATION

### Nanyang Polytechnic

Singapore

Diploma in Cybersecurity & Digital Forensics

Graduated: May 2027

### Holy Innocents' High School

Singapore

GCE Ordinary Level

Graduated: January 2023

## SKILL & CERTIFICATIONS

### Security Operations:

Threat-monitoring

Incident-response

Endpoint & network security

### Tools & Platforms:

Azure MDM

NetSupport

FOG Project

### Programming & Systems:

Python

HTML

CSS

### Certifications & Awards:

YouthCyberExploration Proficiency Certificate (2023)

BuildingBlocsHackathon Silver Award (2023)

Edusave EAGLES Award (2023)

## PROJECTS

### FortiFile Project

Nanyang Polytechnic

Singapore

Nov 2025 – Feb 2026

- Implemented authentication with session handling and RBAC for 2 user roles (users and administrators).
- Developed audit logging to capture login attempts and user actions across the system.
- Contributed to an administrative dashboard supporting log review and export.
- Outcome: Improved access control and accountability, demonstrating how RBAC and logging support secure operations and incident investigation.

## EXPERIENCE

### IT Support & Operations Assistant

Nanyang Polytechnic

Singapore

Aug 2024 – Aug 2025

- Provided frontline technical support in a high-usage teaching lab environment using NetSupport to resolve device and access-related issues, supporting stable lab operations and minimising disruptions to lessons.
- Assisted with iMac Time Machine backups and PC imaging deployments using FOG Project during scheduled system refresh cycles, supporting consistent system baselines across lab computers.
- Performed routine preventive maintenance and basic system checks to maintain system reliability and reduce recurring technical issues in frequently used labs.
- Assisted with basic user account and device policy tasks through Azure MDM under established procedures, ensuring smooth and controlled access to lab systems during classes.

### Vice President — Chinese Cultural Group

Nanyang Polytechnic

Singapore

April 2025 – April 2026

- Supported planning and execution of Spring Gala 2026 (400+ participants), including proposal preparation, stakeholder coordination, and on-site operations as part of the organising committee.
- Supported programme planning and live operations for the Japanese Exchange Programme 2025 (60+ participants), working with team members to ensure smooth execution and coordination.